

Low Income Phone/Data Resources & COVID-19 impact:

Assurance Wireless (Virgin Mobile's version of Safelink): Offering new customers unlimited texts, 350 voice minutes, 3GB of data monthly plus a free Android Smartphone. Additionally, they are giving customers unlimited Domestic calls and texts plus 6GB of data free through 5/20 due to COVID-19. Visit: <https://www.assurancewireless.com/> or call: **1-888-321-5880** to confirm details.

TracFone/Straighttalk (Walmart's minute plan): Partnering with Safelink to enroll people in plans with free minutes, assistance with bill pay, waiving reactivation fees, & setting people up with data/texting packages. Visit safelinkwireless.com/enrollment or call: **1-800-723-3546** to confirm details.

Access Wireless: Providing all of their customers with unlimited minutes and additional monthly data until June 21st, 2020. Visit: <https://www.accesswireless.com/lifeline> or call **1-888-900-5899** M-F 8am-12midnight, Sat 9am-12midnight, Sun 10am-7pm EST to confirm details. Existing customers call: 1-866-594-3644.

Verizon: Suspending late fees/re-connection fees; offers bill assistance, and extra minutes with proof of poverty, unemployment due to COVID. Adding 15GB of hotspot data across most plans. Free international calls to many countries through 4/30—see website/call Verizon for details. Visit: <https://www.verizonwireless.com/support/covid-19-fags/> or call customer service M-F 8am-5pm at: **1-800-922-0204** to confirm details.

AT&T: Offering free/reduced cost wifi/hotspots through your phone, unlimited data for all existing customers, and providing services at \$10 per month for families with no income, low income, or financial strain due to COVID-19. Will extend the \$10/month plan post COVID-19 crisis. Late payment, data/voice/text overages waived through 5/13 due to economic hardship resulting from pandemic. Visit: <https://www.att.com/support/> or call **1-844-387-8036** to confirm details.

Cricket: Dial "611" from Cricket issued phone to enroll in any COVID-19 relief programs. Waiving reactivation & Automated Phone System fees. Customers can use "Bridge Pay" to extend payment period by 7 days. Includes minute plans. Adding additional data to plans for a limited time. Visit: <https://www.cricketwireless.com/support/fraud-and-safety/covid-19.html> or call **1-800-274-2538** to confirm details.

To participate in the Lifeline program, you must either have an income at or below 135% of the [Federal Poverty Guidelines](#) or participate in certain federal assistance programs, such as the Supplemental Nutrition Assistance Program (SNAP) or Medicaid. You can see if you are eligible by reviewing the information available at lifelinesupport.org (see "Do I Qualify?"). You may apply through a service provider above or apply directly through Lifeline Verifier: <https://nationalverifier.servicenowservices.com/lifeline> and select a service provider within 90 days.